Rescue Mission

JOURNEY

... of help, hope, and healing through your generous support



2017-2018 Annual Report

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OUR MISSION

Offering God's Help, Hope and Healing to the most impoverished members of our community.

Rescue Mission

JOURNEY

... of help, hope, and healing through your generous support



A six-year-old and his mom flee violence at home and cross into an unknown state. They find themselves at the doorstep of the Tacoma Rescue Mission with nowhere else to go.

But that's not the end of their story...

Arriving at the Tacoma Rescue Mission is the beginning of a new journey for these two and so many others—one filled with hope and healing. One where Christ enters into those wounds that we carry and breathes new life into them.

It takes time, dedication and support to heal and rebuild your life.

It takes other people too—walking alongside, listening and loving.

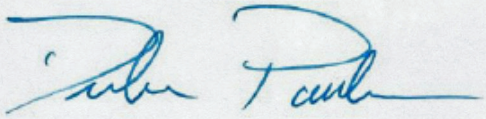
It is in that spirit that we share three stories in this report.

These are stories of people like you who have made huge and tangible differences in the lives of fellow community members.

These are stories of how you have joined to be a part of a community in Tacoma/Pierce County that cares for those who are most vulnerable among us.

No one wants to experience homelessness on their life journey, but the reality is that there are so many people that desperately need the Tacoma Rescue Mission to be there for them when they are in crisis.

Your amazing and generous support means that you are there for these men, women and children at every stage on their journey out of homelessness



In deep gratitude,
Duke Paulson
Executive Director, Tacoma Rescue Mission

Volunteer Spotlight: Ben And Alex

JUST ONE MENTOR CAN CHANGE A LIFE

Alex and Ben: A Life Saving Friendship

"We had to sleep in a Walmart parking lot in the back of our car," Alex says.

At age six, Alex and his mother fled California to escape an abusive, alcoholic father. Landing in Washington, they found themselves in that parking lot with nowhere else to go.

Just when it felt hopeless, they heard a police officer knock on their car window.

Seeing they were afraid, the officer reassured them. "I'm here to help," he said as he pulled out his cellphone to call the Rescue Mission.

Alex and his mother found themselves in the loving embrace of the Adams Street Family Campus. They finally had stability, not having to worry about their next meal or their safety. Alex even got connected to a mentor to support him through the transition, Ben.

An Unlikely Friend, A Lifelong Friendship

A local college student, Ben, when asked, seized the opportunity to serve as a mentor at the Rescue Mission and was introduced to a 10 year old kid named Alex.

"I still remember the first time I met Alex. He was this pretty quiet kid with glasses... he was very intelligent, very curious, and also I think very interested in there being someone who might want to spend time with him," Ben shares.

This was the beginning of something neither one expected. What began with uncertainty turned into a lifetime friendship.

"I went into it thinking that I was going to be the one who is guiding a young person and encouraging and offering some advice here." Ben says. *"And I did those things, but I didn't realize that I was going to have a much richer life because of that... Alex and I developed this friendship that my life is so much richer and fuller. I now have this new friend in my life."*

"In full honesty, I don't think I would be alive. Ben was my main support when I didn't have anyone."

Over the next several years, Alex and Ben stayed in touch. Seeing Alex's interest in music, Ben even helped Alex get in to the School of the Arts High School in Tacoma.

But meanwhile, home life wasn't easy for Alex. Leaving the Rescue Mission, Alex's mother was diagnosed with cancer and started to become abusive. Alex blamed himself, that he was the one doing something wrong.

Through it all Ben stayed connected with Alex, providing support as much as he could even it was just being there to listen and offer some understanding. By simply being there, Alex was not alone.

Overcoming the Worst

But when the abuse continued, Alex began running away from home frequently and became suicidal.

"I have tried to end my life a lot of times," Alex says. *"Especially when my mom told me I would never amount to anything. I never thought I had anything to live for."*

In times like this, just one person makes the difference. In Alex's life, that person was Ben.

"In full honesty, I don't think I would be alive. Ben was my main support when I didn't have anyone." "I don't know how many times I've gone to him like, 'I'm not okay right now. Something's going to happen.' And he would pick me up."

Alex is now 20. Both his mother and father have passed away. Despite being on his own, he graduated high school, has his own apartment, and a full-time job.

It's been a journey for both – Alex having a friend to walk alongside him and Ben, thankful to see Alex grow and be in an authentic, vulnerable friendship.

"The beauty of watching him go through his life ... my life is so much richer because of Alex," Ben reflects. *"If you are interested in growing as a person and develop in authentic vulnerable relationships and passing on some sort of knowledge to people who appreciate it – I'd say everybody should mentor someone at least some part of their life."*

After 10 years, Alex and Ben still meet regularly, sharing updates and encouragement, and reflecting on the life-changing influence they've had on each other.





Kiwanis Club of Tacoma recently awarded the Mission a large grant to build a much-needed playground at our Adams Street Family campus.

Community Partner Spotlight: Kiwanis Club Of Tacoma

SERVANT LEADERSHIP AND THE LONG HAUL

A great room with vaulted ceilings, and a Christmas tree decorated with green and red. A roaring fire and comforting smells coming from the kitchen. Laughing children playing games, decorating cookies, and boxes covered with wrapping paper and bows.

This festive, scene feels like something straight out of a Dickens novel. But in fact it is the annual Christmas party at our Adams Street Family Shelter hosted by the Kiwanis Club of Tacoma.

And you would never guess that those laughing children are members of the families staying at the Mission, children who might otherwise be spending the night in a tent or the back of a car.

Abundance Where You'd Least Expect It

The Kiwanis Club of Tacoma represents one of the many invaluable community groups who help the Tacoma Rescue Mission. In fact, without groups like them and more than 5,000 volunteers who annually serve with us, we'd never be able to do what we do.

Now celebrating its anniversary, the Kiwanis Club of Tacoma is a part of Kiwanis International, including more than 8,344 service clubs across the world who together conduct 150,000 service projects annually. A group single-mindedly committed to service and "improving the World, One Child and One Community at a time," the Kiwanis Club has a distinguished legacy in the Tacoma community of ensuring that the most vulnerable kids in our community are cared for.

In celebration of their Centennial, the Kiwanis Club of Tacoma recently awarded the Mission a large grant to build a much-needed playground at our Adams Street Family campus, to give kids a place to play outside year-round.

"Investing in kids who are in the most vulnerable is literally THE BEST INVESTMENT that we can make in our community."

"We trust and partner with the Rescue Mission because we know that they care about the same things as us," says Kiwanis president Gary Brackett. *"Investing in kids who are in the most vulnerable is literally THE BEST INVESTMENT that we can make in our community."*

Partnerships like this give us a small glimpse of the kind of abundance that God surprises us with, the kind of abundance that Jesus demonstrated when he used a few loaves of bread and fish to feed a crowd of 5,000.

We are so grateful for groups like the Kiwanis Club of Tacoma, along with the innumerable churches, civic groups, schools, and other volunteers who have the multiplying effect that makes real change possible.

"For the Kingdom of God belongs to such as these."
Mark 10: 13-16



Foundation Spotlight: The Gary E. Milgard Family Foundations

OVER OF A DECADE OF INSPIRING GENEROSITY

"But who else can't eat breakfast?"

This simple question was asked by family members of the Gary E. Milgard Foundation after a tour of our downtown campus. Seeing the kitchen where the hundreds of breakfast meals are served to guests struggling with homelessness every morning, the Milgard family recognized that there were so many others in our Tacoma community who, while not homeless, didn't have money for breakfast.

Oftentimes transformational philanthropy begins with a simple question.

This question was the catalyst for expanding our breakfast service to be open to anyone in the community, now for over a decade. It has helped us to serve breakfast to over 29,500 men, women and children experiencing hunger and homelessness this past year.

Created in 2000 by Gary and Carol Milgard, along with their children Cari, Lori and Mark, the Gary E. Milgard Family Foundation lives out a legacy of philanthropy by supporting organizations like the Tacoma Rescue Mission who are committed to improving lives in Pierce County, particularly for its most vulnerable and impoverished residents.

That One Last Hurdle

The Milgard family shares our belief that a "simple meal" can be life changing for someone who has suffered the hopelessness of poverty, homelessness, and addiction. But, while a meal may be the start of a new life, there are often so many other challenges to escape homelessness.

With the Gary E. Milgard Family Foundation's support, we were able to directly address these challenges with a special fund—set aside to help someone get over that last hurdle. A bus pass to get to college. Work boots for a new job. A kitchen table to fill a new apartment. These small things can make all the difference to help people leave homelessness for good.

"It is the Rescue Mission that serves the meals at breakfast, that supports people through addiction recovery, that gives people a second chance. We provide funding so that this work can continue, helping more and more people, and to encourage others to give and to give generously," says Christine Zemanek, CEO of the Foundation.

The work of the Tacoma Rescue Mission is a living embodiment of what it looks like when caring community members, philanthropists big and small, come together to care for the vulnerable. We are so grateful for their and your support!

... while a meal may be the start of a new life, there are often so many other challenges to escape homelessness.

Gary E. Milgard Family Foundations

The Gary E. Milgard Family Foundation goal is to support the work of a more targeted group of organizations that serve our communities. We believe this is a way for the family to give back and continue to educate their descendants in the value of community service.





The Milgard family recognized that there were so many others in our Tacoma community who, while not homeless, didn't have money for breakfast.

LEADERSHIP

Senior Staff



Duke Paulson
Executive Director



Sue Horgen
Senior Director of Finance & Administration



Stacy Cleveland
Senior Director of Operations & Outcomes



Noah Baskett
Senior Director of Community Engagement

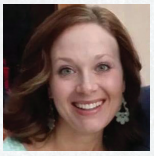
Board of Trustees



Katie Bering
President
Non-Profit & Business Communications Consultant



John Gaines
Vice President Community Relations Manager, Tacoma Public Utilities



Amy Welch
Secretary, Co-owner & Director of Community Outreach, Auburn Volkswagen



Toby Z. Jackson
CPA, MST, Treasurer TZ Jackson, CPA, PLLC



Tilthon Sugi
Hawaii Department of Parks & Recreation, Retired



Lawrence Hackman
Pastor, Chapel Hill Presbyterian Church



Gary Viers
Tax Analyst, Professor, University of Washington Tacoma



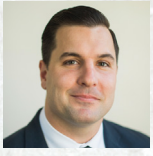
Tim Walter
Sr. Director of Development & Asset Management, King County Housing



Austin Miller
Sounder, Theory Real Estate



Jon L. Ruckle
Principal & Founder Pacific Pharma Group, LLC



Ryan Knicely
Realtor, Windermere Real Estate

OUR PURPOSE

We help all people; including clients, volunteers, donors and staff, to become their best. We provide emergency services such as shelter and food to the homeless or hurting; offer self-sufficiency programs to help lift a person from poverty and break the chains of addictions; support prevention programs and share our Christian faith.

2017-2018 FINANCIALS

Expenses:
$6,317,542

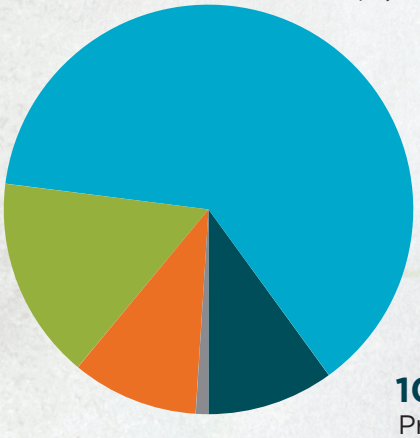


10%
Community Engagement
$660,149

9%
Administration
537,393

81%
Program
Expenses
$5,120,000

Revenue:
$6,271,538



63%
Individuals
$3,938,373

16%
Government
$978,010

10%
Earned Income
$623,710

1%
Miscellaneous
$85,025

10%
Private
Foundations
$646,420



WHAT YOUR SUPPORT ACHIEVED

Through your support, you are extending God's help, hope, and healing to the men, women and children in our community who are experiencing homelessness and extreme poverty. **Thank you!**

Here's a snapshot of what your support of the **Mission** helped accomplish this year:

2,354 men, women, children entered the doors of the Tacoma Rescue Mission to receive the life-saving care they needed. That is a 22% increase over last year! Offering them holistic care, we provided warm beds, nourishing meals, education, counseling, addiction-recovery, employment, housing support, as well as safety and support, making sure they know they are not alone and they have choices.

358 left the Mission and entered into stable housing

267 left the Mission with gainful employment

301,799 nutritious meals served to our community's most impoverished

42,589 items of clothing distributed

Over 350 kids were served by the Mission's youth program, receiving care, mentoring and educational support.

78 men and women became clean and sober and found New Life through our addiction recovery program, receiving counseling, education, and Christ-centered care. 72% of our graduates are still sober after two years!

259 people living unsheltered and unsafe on the street were brought to our shelters and other local provider shelters through our Search and Rescue program and the dedicated staff and volunteers that make this program so impactful.

Over 9,300 Community members like you donated 40,122 hours of volunteerism, allowing us to provide more services than would have otherwise been possible.



Tyler Campus Playground:

Thanks to the generous support of the Employees Community Fund of Boeing, along with the Windermere Foundation, we were able to replace a much-needed playground for all the children staying at our Tyler Campus.



TRM Preschool Launched:

Success starts early! Parents staying with us at any of our facilities can now have their children participate in our preschool program for free. Children receive high-quality early education to ensure that they succeed in their future education and in life.

A LEGACY OF GENEROSITY

Mission Builders, the Tacoma Rescue Mission's Legacy Society is composed of men and women who have chosen to extend the impact of their lives through their generosity. As members of our Legacy Society, you can ensure your commitment of offering God's help, hope and healing to the vulnerable and impoverished will continue far into the future.

Join your friends and neighbors as a member of the Legacy Society. Just name the Tacoma Rescue Mission as a beneficiary in your will and let us know about it. Contact us at 253-383-4493 or info@trm.org for more information.

Mission Builders Legacy Society Members

Muriel O. Adams
Violet & Weston Aldrich
Hugh & Hazel Askren
Donald G. Arsenault
Kathryn Knope Ballard
Harold Benner
Jerry L. Benner
Roy V. Benson
Frances Blewer
Lorraine Bowers
Arthur & Bernice Bowers
Florence H. Boyle
Patricia Boyle
Vivian C. Brandon
Daphne Brooks
David Brunell
David Cady
Stephen L. Callahan
Theodore J. Chetnik
George Clouster
Howard Cohen
Evelyn W. Cole
Bernard F. Coski
Louella L. Creed
Philip D. Crosbie
Vivian J. Cullen
Gretchen Davis
Alice C. Dalton
Stevens & Sheila Dimant
Rosemary Mriskell
Phyllis E. Eastman
Theoria D. Engstrom
Alene G. Farr
Lorraine M. Flanagan
Gordon & Mae Gilbertson
Celia N. Grau
Leah Gunnarsen
Veronica Hamling-Bratbak
Borge Hansen
JoAnne Hanson
Helen Hartman
Yvette Hellar
Virginia Mae Higdon
Marilyn Ann Hollis
John R. Holloway
Marionne Houghland
Wilma Hubbard
Caroline W. Hurd
Hans I. Jacobson
Thelma Woll Jones
Dorothy D. Kahler
Liliane Konopka
Christine Marie Korli
Naomi Lange
Edgar R. Larson
Evelyn J. Larson
Lawrence W. Lee
Ethel M. Ludlow
Nancy G. MacDicken
Edward Matejcik
Erna Melendy
Carol Moller
Raymond T. Moore
Anthony E. Morous
Paul G. Names
Bart Nelson
Elsie Anna Marie Nelson
Alice Orshall
Ron and Hilary Peck
Katherine I. Pittman
Mozelle Redmayne
Marvin F. Rich
Mildred E. Riekki
Vivian J. Roberts
Elma Rosenberger
Ronald Schaffert
Loretta Schossow
David M. Sclaire
Malcolm Shaw
Emely L. Sholseth
Nellie D. Sleeth
Ralph & Frances Shook
Kay Smith
Phyllis L. Smith
Joyce D. Snow
Douglas Sorenson
Mary Soyat
Gladys Storstein
Dagny T. Sundby
Ovedia Swanstrom
Violet Turner
Bob & Ella Mary Thorpe
Mildred H. Triplett
Inez M. Weir Van Antwerp
Barbara Vanderwarker
Howard Verdell
Edith Westling
Sharon M. Werner
Marcella D. Wheeler
Roy Wood
John Yacko
Amy Yu



In Memoriam Gifts 2017-18

In Memory of:	Gift made by:
Rupert Alanis	Gloria Rodriguez
Stev and Christy Dickerson	John C. Smith
Wendy Baker Phillips	Kenneth F. Tanner
Peter Bartels	Maureen Smallwood
Peggy Colombini	Stephen Riehl
Bob Colombini	Stephen Riehl
Tom Cunningham	Michael R. Hanberg
Evelyn Dees	Alvin B. Dees
Evelyn Dees	David M. Ledesma
Evelyn Dees	Mark Sanda
Evelyn Dees	Janice Schuler
Dorothy Florian	Sharon E. Shelton
Kenneth Giske	Carol A. Moore
Ray Graves	Betty J. Barnecut
Brandon Hunter	Phyllis Harnish
Brandon Hunter	Michael K. Walker
Muriel Jacobson	Paula K. Simpson
Julie Jivette	Jane B. Light
Bob Killmer	Ron Austin
Bob Killmer	Thomas C. Ossinger
Evelyn Larson	Joe Anna Jacobson
Chad McMillan	William H. Mullins
Midi Mees	Richard Gamache
Midi Mees	Bob Mercer
Midi Mees	Kathleen Monahan
Mildred Mees	Jean F. Munson
Midi Mees	Mildred C. Sloan

In Memory of:	Gift made by:
Joanna Nesheim	Delores M. Bussell
Joanna Nesheim	Steven C. Christensen
Joanna Nesheim	Mary S. Shryock
Dan Organ	Oma Lee Downey
Ruth Powers	Pearl Finley
Ruth Powers	Robert L. Templin
Charles Proulx	Holly B. Light
Laverne Ratho	Neil A. Smith
Julia Revette	Diane L. Clark
Julia Revette	Virginia L. Connors
Julia Revette	Robert McFarland
Julia Revette	Barbara J. Osburn
Julia Revette	Shirley M. Zlock
Eveline Smith	Nellie B. Pamatmat
Mary Speegle	Clyde B. Routt
Darlene Stiegelmeyer	Pauline L. Schmidt
Dot Tippie	Bill Proby
Nancy Van Pevenege	Werner Boettcher
Nancy VanPevenage	Jane A. Walston
Nancy Vanpevenage	Lee R. Vanpevenage
Amy Wakefield	Jeffrey R. Smith
Les Wambold	Patricia L. Duggins
Les Wambold	Fred C. Mitchell
Les Wambold	Margaret Moore
Lester Wambold	Ronald Richardson
Les Wambold	Michael Stump





OUR CORE VALUES

Calling: We believe that God loves and cares for every single person, and is not willing to write off anyone. God has made us all in God's Image with irreducibly divine value, dignity and purpose. We grow deeper in this truth as we answer God's call to courageously offer our homeless neighbors His help, hope and healing.

Courage: God's calling is into a twilight landscape of wreckage and dysfunction, in which the pathway forward is lit only by a belief in His ability to raise the dead. It takes courage to choose faith, hope and love in the face of brokenness.

Culture: God's plan for healthy people is actuated through healthy, loving relationships which are the reason for, the vehicle of, and the reward of change. Our relational culture is the gift we offer to our clients.

Quality: Because we recognize the divine image of God in every individual, we strive toward the highest levels of quality. In all of our programs and services we seek to uphold the God-given dignity of our clients and to measure our efficiency and effectiveness in bringing about positive, lasting change in individuals and our community as a whole.

Rescue Mission

HELP • HOPE • HEALING

P.O. Box 1912 | Tacoma, Washington 98401-1912 | (253) 383-4493 | www.trm.org

The Rescue Mission, a 501(c)3 non-profit agency, was founded in 1912 as a safe haven for people in need of basic services. For the past 105 years, the Rescue Mission has grown in its ability to offer residency-based intervention programs to people experiencing homelessness, alcohol and drug dependency, mental health issues, and poverty. Today we are one of the largest providers of emergency services in the State.