

Rescue  Mission

# JOURNEY

... of help, hope, and healing through your generous support



**2017-2018** Annual Report

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### OUR MISSION

Offering God's Help, Hope and Healing to the most impoverished members of our community.

# JOURNEY

... of help, hope, and healing through your generous support



A six-year-old and his mom flee violence at home and cross into an unknown state. They find themselves at the doorstep of the Tacoma Rescue Mission with nowhere else to go.

But that's not the end of their story...

Arriving at the Tacoma Rescue Mission is the beginning of a new journey for these two and so many others—one filled with hope and healing. One where Christ enters into those wounds that we carry and breathes new life into them.

It takes time, dedication and support to heal and rebuild your life.

It takes other people too—walking alongside, listening and loving.

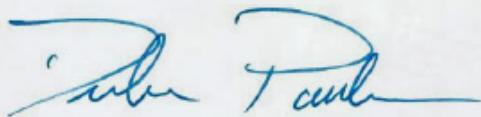
It is in that spirit that we share three stories in this report.

**These are stories of people like you who have made huge and tangible differences in the lives of fellow community members.**

These are stories of how you have joined to be a part of a community in Tacoma/Pierce County that cares for those who are most vulnerable among us.

No one wants to experience homelessness on their life journey, but the reality is that there are so many people that desperately need the Tacoma Rescue Mission to be there for them when they are in crisis.

Your amazing and generous support means that you are there for these men, women and children at every stage on their journey out of homelessness



In deep gratitude,  
Duke Paulson  
Executive Director, Tacoma Rescue Mission

## Volunteer Spotlight: Ben And Alex

# JUST ONE MENTOR CAN CHANGE A LIFE

### Alex and Ben: A Life Saving Friendship

*"We had to sleep in a Walmart parking lot in the back of our car," Alex says.*

At age six, Alex and his mother fled California to escape an abusive, alcoholic father. Landing in Washington, they found themselves in that parking lot with nowhere else to go.

Just when it felt hopeless, they heard a police officer knock on their car window.

Seeing they were afraid, the officer reassured them. "I'm here to help," he said as he pulled out his cellphone to call the Rescue Mission.

Alex and his mother found themselves in the loving embrace of the Adams Street Family Campus. They finally had stability, not having to worry about their next meal or their safety. Alex even got connected to a mentor to support him through the transition, Ben.

### An Unlikely Friend, A Lifelong Friendship

A local college student, Ben, when asked, seized the opportunity to serve as a mentor at the Rescue Mission and was introduced to a 10 year old kid named Alex.

*"I still remember the first time I met Alex. He was this pretty quiet kid with glasses... he was very intelligent, very curious, and also I think very interested in there being someone who might want to spend time with him," Ben shares.*

This was the beginning of something neither one expected. What began

with uncertainty turned into a lifetime friendship.

*"I went into it thinking that I was going to be the one who is guiding a young person and encouraging and offering some advice here." Ben says. "And I did those things, but I didn't realize that I was going to have a much richer life because of that... Alex and I developed this friendship that my life is so much richer and fuller. I now have this new friend in my life."*

***"In full honesty, I don't think I would be alive. Ben was my main support when I didn't have anyone."***

Over the next several years, Alex and Ben stayed in touch. Seeing Alex's interest in music, Ben even helped Alex get in to the School of the Arts High School in Tacoma.

But meanwhile, home life wasn't easy for Alex. Leaving the Rescue Mission, Alex's mother was diagnosed with cancer and started to become abusive. Alex blamed himself, that he was the one doing something wrong.

Through it all Ben stayed connected with Alex, providing support as much as he could even it was just being there to listen and offer some understanding. By simply being there, Alex was not alone.

### Overcoming the Worst

But when the abuse continued, Alex began running away from home frequently and became suicidal.

*"I have tried to end my life a lot of*

*times," Alex says. "Especially when my mom told me I would never amount to anything. I never thought I had anything to live for."*

In times like this, just one person makes the difference. In Alex's life, that person was Ben.

*"In full honesty, I don't think I would be alive. Ben was my main support when I didn't have anyone." "I don't know how many times I've gone to him like, 'I'm*

*not okay right now. Something's going to happen.' And he would pick me up."*

Alex is now 20. Both his mother and father have passed away. Despite being on his own, he graduated high school, has his own apartment, and a full-time job.

It's been a journey for both – Alex having a friend to walk alongside him and Ben, thankful to see Alex grow and be in an authentic, vulnerable friendship.

*"The beauty of watching him go through his life ... my life is so much richer because of Alex," Ben reflects. "If you are interested in growing as a person and develop in authentic vulnerable relationships and passing on some sort of knowledge to people who appreciate it – I'd say everybody should mentor someone at least some part of their life."*

*After 10 years, Alex and Ben still meet regularly, sharing updates and encouragement, and reflecting on the life-changing influence they've had on each other.*



*Kiwanis Club of Tacoma recently awarded the Mission a large grant to build a much-needed playground at our Adams Street Family campus.*



## Community Partner Spotlight: Kiwanis Club Of Tacoma



# SERVANT LEADERSHIP AND THE LONG HAUL

A great room with vaulted ceilings, and a Christmas tree decorated with green and red. A roaring fire and comforting smells coming from the kitchen. Laughing children playing games, decorating cookies, and boxes covered with wrapping paper and bows.

This festive, scene feels like something straight out of a Dickens novel. But in fact it is the annual Christmas party at our Adams Street Family Shelter hosted by the Kiwanis Club of Tacoma.

And you would never guess that those laughing children are members of the families staying at the Mission, children who might otherwise be spending the night in a tent or the back of a car.

### Abundance Where You'd Least Expect It

The Kiwanis Club of Tacoma represents one of the many invaluable community groups who help the Tacoma Rescue Mission. In fact, without groups like them and more than 5,000 volunteers who annually serve with us, we'd never be able to do what we do.

Now celebrating its anniversary, the Kiwanis Club of Tacoma is a part of Kiwanis International, including more than 8,344 service clubs across the world who together conduct 150,000 service projects annually. A group single-mindedly committed to service and "improving the World, One Child and One Community at a time," the Kiwanis Club has a distinguished legacy in the Tacoma community of ensuring that the most vulnerable kids in our community are cared for.

In celebration of their Centennial, the Kiwanis Club of Tacoma recently awarded the Mission a large grant to build a much-needed playground at our Adams Street Family campus, to give kids a place to play outside year-round.

Partnerships like this give us a small glimpse of the kind of abundance that God surprises us with, the kind of abundance that Jesus demonstrated when he used a few loaves of bread and fish to feed a crowd of 5,000.

***"Investing in kids who are in the most vulnerable is literally THE BEST INVESTMENT that we can make in our community."***

*"We trust and partner with the Rescue Mission because we know that they care about the same things as us,"* says Kiwanis president Gary Brackett. *"Investing in kids who are in the most vulnerable is literally THE BEST INVESTMENT that we can make in our community."*

We are so grateful for groups like the Kiwanis Club of Tacoma, along with the innumerable churches, civic groups, schools, and other volunteers who have the multiplying effect that makes real change possible.

***"For the Kingdom of God belongs to such as these."***  
*Mark 10: 13-16*



## Foundation Spotlight: The Gary E. Milgard Family Foundations

# OVER OF A DECADE OF INSPIRING GENEROSITY

### “But who else can’t eat breakfast?”

This simple question was asked by family members of the Gary E. Milgard Foundation after a tour of our downtown campus. Seeing the kitchen where the hundreds of breakfast meals are served to guests struggling with homelessness every morning, the Milgard family recognized that there were so many others in our Tacoma community who, while not homeless, didn’t have money for breakfast.

Oftentimes transformational philanthropy begins with a simple question.

This question was the catalyst for expanding our breakfast service to be open to anyone in the community, now for over a decade. It has helped us to serve breakfast to over 29,500 men, women and children experiencing hunger and homelessness this past year.

Created in 2000 by Gary and Carol Milgard, along with their children

Cari, Lori and Mark, the Gary E. Milgard Family Foundation lives out a legacy of philanthropy by supporting organizations like the Tacoma Rescue Mission who are committed to improving lives in Pierce County, particularly for its most vulnerable and impoverished residents.

### That One Last Hurdle

The Milgard family shares our belief that a “simple meal” can be life changing for someone who has suffered the hopelessness of poverty, homelessness, and addiction. But, while a meal may be the start of a new life, there are often so many other challenges to escape homelessness.

With the Gary E. Milgard Family Foundation’s support, we were able to directly address these challenges with a special fund—set aside to help someone get over that last hurdle.

A bus pass to get to college. Work boots for a new job. A kitchen table to fill a new apartment. These small things can make all the difference to help people leave homelessness for good.

*“It is the Rescue Mission that serves the meals at breakfast, that supports people through addiction recovery, that gives people a second chance. We provide funding so that this work can continue, helping more and more people, and to encourage others to give and to give generously,”* says Christine Zemanek, CEO of the Foundation.

The work of the Tacoma Rescue Mission is a living embodiment of what it looks like when caring community members, philanthropists big and small, come together to care for the vulnerable. We are so grateful for their and your support!

***... while a meal may be the start of a new life, there are often so many other challenges to escape homelessness.***



## Gary E. Milgard Family Foundations

*The Gary E. Milgard Family Foundation goal is to support the work of a more targeted group of organizations that serve our communities. We believe this is a way for the family to give back and continue to educate their descendants in the value of community service.*



A photograph of a man with a mustache and glasses, wearing a dark shirt, sitting at a table in a community center. He is eating a meal from a metal tray with a fork. The background shows other people sitting at tables, slightly out of focus. A teal text box is overlaid in the top left corner.

*The Milgard family recognized that there were so many others in our Tacoma community who, while not homeless, didn't have money for breakfast.*

# LEADERSHIP

## Senior Staff



**Duke Paulson**  
*Executive Director*



**Sue Horgen**  
*Senior Director of Finance  
& Administration*



**Stacy Cleveland**  
*Senior Director of  
Operations & Outcomes*



**Noah Baskett**  
*Senior Director of  
Community Engagement*

## Board of Trustees



**Katie Bering**  
*President  
Non-Profit & Business  
Communications  
Consultant*



**John Gaines**  
*Vice President  
Community Relations  
Manager, Tacoma  
Public Utilities*



**Amy Welch**  
*Secretary, Co-owner &  
Director of Community  
Outreach, Auburn  
Volkswagen*



**Toby Z. Jackson**  
*CPA, MST, Treasurer  
TZ Jackson, CPA, PLLC*



**Tilthon Sugi**  
*Hawaii Department  
of Parks & Recreation,  
Retired*



**Lawrence Hackman**  
*Pastor, Chapel Hill  
Presbyterian Church*



**Gary Viers**  
*Tax Analyst, Professor,  
University of  
Washington Tacoma*



**Tim Walter**  
*Sr. Director of  
Development & Asset  
Management, King  
County Housing*



**Austin Miller**  
*Sounder, Theory  
Real Estate*



**Jon L. Ruckle**  
*Principal & Founder  
Pacific Pharma  
Group, LLC*



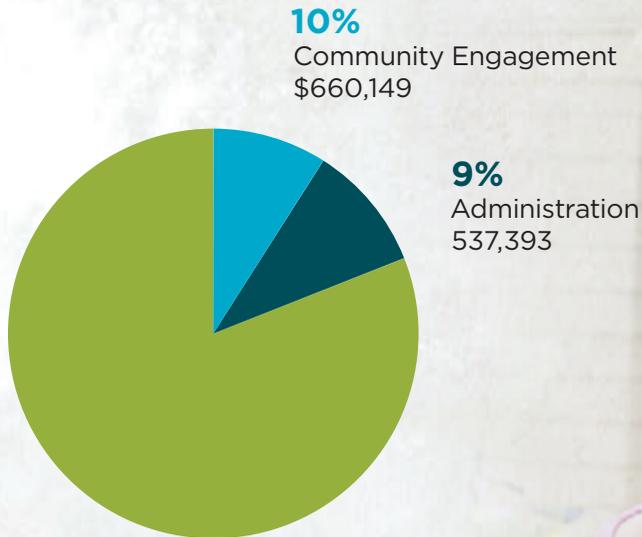
**Ryan Knicely**  
*Realtor, Windermere  
Real Estate*

## OUR PURPOSE

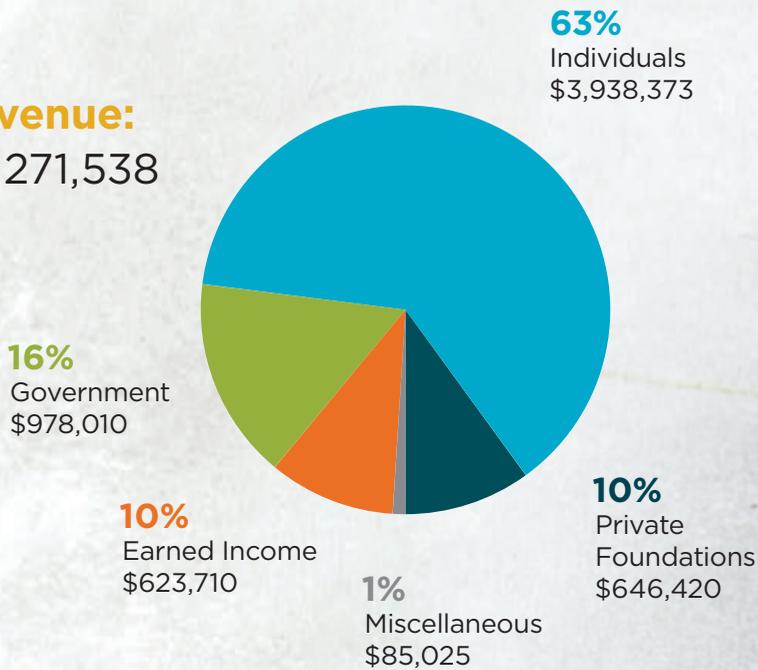
We help all people; including clients, volunteers, donors and staff, to become their best. We provide emergency services such as shelter and food to the homeless or hurting; offer self-sufficiency programs to help lift a person from poverty and break the chains of addictions; support prevention programs and share our Christian faith.

# 2017-2018 FINANCIALS

**Expenses:**  
\$6,317,542



**Revenue:**  
\$6,271,538



# WHAT YOUR SUPPORT ACHIEVED

Through your support, you are extending God's help, hope, and healing to the men, women and children in our community who are experiencing homelessness and extreme poverty. **Thank you!**

Here's a snapshot of what your support of the **Mission** helped accomplish this year:



**2,354** men, women, children entered the doors of the Tacoma Rescue Mission to receive the life-saving care they needed. That is a 22% increase over last year! Offering them holistic care, we provided warm beds, nourishing meals, education, counseling, addiction-recovery, employment, housing support, as well as safety and support, making sure they know they are not alone and they have choices.



**358** left the Mission and entered into stable housing



**267** left the Mission with gainful employment



**301,799** nutritious meals served to our community's most impoverished



**42,589** items of clothing distributed



**Over 350** kids were served by the Mission's youth program, receiving care, mentoring and educational support.



**78** men and women became clean and sober and found New Life through our addiction recovery program, receiving counseling, education, and Christ-centered care. 72% of our graduates are still sober after two years!



**259** people living unsheltered and unsafe on the street were brought to our shelters and other local provider shelters through our Search and Rescue program and the dedicated staff and volunteers that make this program so impactful.



**Over 9,300** Community members like you donated 40,122 hours of volunteerism, allowing us to provide more services than would have otherwise been possible.



### ◀ **Tyler Campus Playground:**

*Thanks to the generous support of the Employees Community Fund of Boeing, along with the Windermere Foundation, we were able to replace a much-needed playground for all the children staying at our Tyler Campus.*



### ◀ **TRM Preschool Launched:**

*Success starts early! Parents staying with us at any of our facilities can now have their children participate in our preschool program for free. Children receive high-quality early education to ensure that they succeed in their future education and in life.*



# A LEGACY OF GENEROSITY

**Mission Builders**, the Tacoma Rescue Mission's Legacy Society is composed of men and women who have chosen to extend the impact of their lives through their generosity. As members of our Legacy Society, you can ensure your commitment of offering God's help, hope and healing to the vulnerable and impoverished will continue far into the future.

Join your friends and neighbors as a member of the Legacy Society. Just name the Tacoma Rescue Mission as a beneficiary in your will and let us know about it. Contact us at 253-383-4493 or [info@trm.org](mailto:info@trm.org) for more information.

## Mission Builders Legacy Society Members

Muriel O. Adams  
Violet & Weston Aldrich  
Hugh & Hazel Askren  
Donald G. Arsenault  
Kathryn Knope Ballard  
Harold Benner  
Jerry L. Benner  
Roy V. Benson  
Frances Blewer  
Lorraine Bowers  
Arthur & Bernice Bowers  
Florence H. Boyle  
Patricia Boyle  
Vivian C. Brandon  
Daphne Brooks  
David Brunell  
David Cady  
Stephen L. Callahan  
Theodore J. Chetnik  
George Clouster  
Howard Cohen  
Evelyn W. Cole  
Bernard F. Coski  
Louella L. Creed  
Philip D. Crosbie

Vivian J. Cullen  
Gretchen Davis  
Alice C. Dalton  
Stevens & Sheila Dimant  
Rosemary Mriskell  
Phyllis E. Eastman  
Theoria D. Engstrom  
Alene G. Farr  
Lorraine M. Flanagan  
Gordon & Mae Gilbertson  
Celia N. Grau  
Leah Gunnarsen  
Veronica Hamling-Bratbak  
Borge Hansen  
JoAnne Hanson  
Helen Hartman  
Yvette Hellar  
Virginia Mae Higdon  
Marilyn Ann Hollis  
John R. Holloway  
Marionne Houghland  
Wilma Hubbard  
Caroline W. Hurd  
Hans I. Jacobson  
Thelma Woll Jones  
Dorothy D. Kahler

Liliane Konopka  
Christine Marie Korli  
Naomi Lange  
Edgar R. Larson  
Evelyn J. Larson  
Lawrence W. Lee  
Ethel M. Ludlow  
Nancy G. MacDicken  
Edward Matejcik  
Erna Melendy  
Carol Moller  
Raymond T. Moore  
Anthony E. Morous  
Paul G. Names  
Bart Nelson  
Elsie Anna Marie Nelson  
Alice Orshall  
Ron and Hilary Peck  
Katherine I. Pittman  
Mozelle Redmayne  
Marvin F. Rich  
Mildred E. Riecki  
Vivian J. Roberts  
Elma Rosenberger  
Ronald Schaffert  
Loretta Schossow

David M. Sclaire  
Malcolm Shaw  
Emely L. Sholseth  
Nellie D. Sleeth  
Ralph & Frances Shook  
Kay Smith  
Phyllis L. Smith  
Joyce D. Snow  
Douglas Sorenson  
Mary Soyat  
Gladys Storstein  
Dagny T. Sundby  
Ovedia Swanstrom  
Violet Turner  
Bob & Ella Mary Thorpe  
Mildred H. Triplett  
Inez M. Weir Van Antwerp  
Barbara Vanderwarker  
Howard Verdell  
Edith Westling  
Sharon M. Werner  
Marcella D. Wheeler  
Roy Wood  
John Yacko  
Amy Yu

# JOURNEY

## In Memoriam Gifts 2017-18

### In Memory of:

Rupert Alanis  
Stev and Christy Dickerson  
Wendy Baker Phillips  
Peter Bartels  
Peggy Colombini  
Bob Colombini  
Tom Cunningham  
Evelyn Dees  
Evelyn Dees  
Evelyn Dees  
Evelyn Dees  
Dorothy Florian  
Kenneth Giske  
Ray Graves  
Brandon Hunter  
Brandon Hunter  
Muriel Jacobson  
Julie Jivette  
Bob Killmer  
Bob Killmer  
Evelyn Larson  
Chad McMillan  
Midi Mees  
Midi Mees  
Midi Mees  
Mildred Mees  
Midi Mees

### Gift made by:

Gloria Rodriguez  
John C. Smith  
Kenneth F. Tanner  
Maureen Smallwood  
Stephen Riehl  
Stephen Riehl  
Michael R. Hanberg  
Alvin B. Dees  
David M. Ledesma  
Mark Sanda  
Janice Schuler  
Sharon E. Shelton  
Carol A. Moore  
Betty J. Barnecut  
Phyllis Harnish  
Michael K. Walker  
Paula K. Simpson  
Jane B. Light  
Ron Austin  
Thomas C. Ossinger  
Joe Anna Jacobson  
William H. Mullins  
Richard Gamache  
Bob Mercer  
Kathleen Monahan  
Jean F. Munson  
Mildred C. Sloan

### In Memory of:

Joanna Nesheim  
Joanna Nesheim  
Joanna Nesheim  
Dan Organ  
Ruth Powers  
Ruth Powers  
Charles Proulx  
Laverne Ratho  
Julia Revette  
Julia Revette  
Julia Revette  
Julia Revette  
Julia Revette  
Eveline Smith  
Mary Speegle  
Darlene Stiegelmeier  
Dot Tippie  
Nancy Van Pevenege  
Nancy VanPevenage  
Nancy Vanpevenage  
Amy Wakefield  
Les Wambold  
Les Wambold  
Les Wambold  
Lester Wambold  
Les Wambold

### Gift made by:

Delores M. Bussell  
Steven C. Christensen  
Mary S. Shryock  
Oma Lee Downey  
Pearl Finley  
Robert L. Templin  
Holly B. Light  
Neil A. Smith  
Diane L. Clark  
Virginia L. Connors  
Robert McFarland  
Barbara J. Osburn  
Shirley M. Zlock  
Nellie B. Pamatmat  
Clyde B. Routt  
Pauline L. Schmidt  
Bill Proby  
Werner Boettcher  
Jane A. Walston  
Lee R. Vanpevenage  
Jeffrey R. Smith  
Patricia L. Duggins  
Fred C. Mitchell  
Margaret Moore  
Ronald Richardson  
Michael Stump





## OUR CORE VALUES

**Calling:** We believe that God loves and cares for every single person, and is not willing to write off anyone. God has made us all in God's Image with irreducibly divine value, dignity and purpose. We grow deeper in this truth as we answer God's call to courageously offer our homeless neighbors His help, hope and healing.

**Courage:** God's calling is into a twilight landscape of wreckage and dysfunction, in which the pathway forward is lit only by a belief in His ability to raise the dead. It takes courage to choose faith, hope and love in the face of brokenness.

**Culture:** God's plan for healthy people is actuated through healthy, loving relationships which are the reason for, the vehicle of, and the reward of change. Our relational culture is the gift we offer to our clients.

**Quality:** Because we recognize the divine image of God in every individual, we strive toward the highest levels of quality. In all of our programs and services we seek to uphold the God-given dignity of our clients and to measure our efficiency and effectiveness in bringing about positive, lasting change in individuals and our community as a whole.



P.O. Box 1912 | Tacoma, Washington 98401-1912 | (253) 383-4493 | [www.trm.org](http://www.trm.org)

The Rescue Mission, a 501(c)3 non-profit agency, was founded in 1912 as a safe haven for people in need of basic services. For the past 105 years, the Rescue Mission has grown in its ability to offer residency-based intervention programs to people experiencing homelessness, alcohol and drug dependency, mental health issues, and poverty. Today we are one of the largest providers of emergency services in the State.